



Quadra Wireware Warranty

Quadra wireware products carry a three year warranty from date of purchase. **Titus Tekform** and **Stefano Orlati** will not be held responsible for any Quadra innerware products which are or have been subject to misuse, incorrect fitting and/or usage that the product was not designed for.

Warranty terms and conditions:

Stefano Orlati is liable for the quality of material, composition and function of the cutlery trays for three years from the date of purchase. **Stefano Orlati** is willing to replace the defective product subject to this warranty without charge, but will not cover the costs of removal of the defective product and the installation of the replacement parts.

Stefano Orlati cannot be responsible for the damage caused by incorrect installation, excessive load and any use other than that advised in Stefano Orlati Catalogues.

To make a warranty claim, you should send the defective parts within 30 days after the discovery of the defect to your local Stefano Orlati branch or Head Office:

Stefano Orlati Ltd.
337 Lincoln Road
Henderson, AKL 0610

Please enclose a brief explanation of the causes of the defect and a proof of your purchase. We will replace the product within 2 months.

In no event, can **Stefano Orlati** be held responsible for any usage other than that advised in the catalogue. In no case shall **Stefano Orlati** be held responsible for indirect or consequential damages, loss of production or lack of profit.

These provisions are in addition and not a reduction from the provisions contained in any legal act applicable to the sale of innerware or wireware products.

Stefano Orlati 