

Stefano Orlati Handle Warranty



The product you have purchased is one of the best you can find on the market.

Stefano Orlati guarantees to the owner of the furniture that the Stefano Orlati range of handles are free from any defects in material. If there should be any problems with our hardware, such as defects in materials or workmanship, within **two years** of purchase, **Stefano Orlati Ltd** will replace the defective product with a new one.

Stefano Orlati will not be held responsible for handles which are or have been subject to misuse, incorrect fitting and/or usage for which the handle was not designed.

Warranty terms and conditions:

Stefano Orlati is liable for the quality of material, composition and function of its handles for a two year period from the date of sale. **Stefano Orlati** is willing to replace the defective product subject to this warranty without charge, but will not cover the costs of removal of the defective handle and the installation of the replacement parts.

Stefano Orlati cannot be responsible for the damage caused by incorrect installation, excessive load and any use other than that advised in our catalogues.

To replace a handle, you should send the defective parts within 30 days after the discovery of the defect to your local **Stefano Orlati** branch or Head Office:

Stefano Orlati Ltd.
337 Lincoln Road

Henderson, AKL 0610

Please enclose a brief explanation of the causes of the defect and a proof of your purchase. We will replace the handle within 2 months.

In no event, can **Stefano Orlati** be held responsible for any usage other than that advised in the catalogue, especially with regards to load capacities and fixings as well as use of inferior board or timber. In no case shall **Stefano Orlati** be held responsible for indirect or consequential damages, loss of production or lack of profit.

The Stefano Orlati guarantee excludes:

- Outdoor use
- Damage caused by accident, chemical cleaners or abrasives
- Incorrect installation
- Neglect
- Tarnishing or deterioration of the finish

These products have not been designed specifically for marine application, and as such it is incumbent on the purchaser to ensure their suitability.

To ensure product longevity, we recommend reviewing our Handle Care and Maintenance document, available for download from stefano-orlati.co.nz.

These provisions are in addition and not a reduction from the provisions contained in any legal act applicable to the sale of handles.